



**Coping with New Trends in
the Workplace**

How the World Has Changed



- **Wait or no wait?**





IS THIS A MAP?



定位信号弱

56米 进入
东康街

11.2公里 29分钟 16:30
16:06到达 收起

路线偏好 沿途搜 避开前路

报平安 扫一扫 AR导航

避开限行 粤AHYKXE

语音播报

我的语音陪伴 更多 >

小团团 原神可莉 盲盒语音 黄健翔

小团团设置成功

So Many Unprecedented Changes Happened Because of Digital Transformation





L ZTE Axon 40 Pro





**OUR WORK IS TO
CREATE/PROVIDE GOODS
AND SERVICES FOR
FULFILLING HUMAN NEEDS**

- 
- **human needs are the same**

- **the ways to meet them are different**
- **need more efficient, faster, more direct routes.....**

Do we know how to cope with the future?

- **in industrial era,
improvements are
progressive**
- **in technological era,
improvements are big
leap forward**
- **the next step is not by
planned, but by
exploration**



HEALTH CARE
TREATMENT
MEDICAL CARE
DIAGNOSE
ACCIDENT



HEALTH INSURANCE
RISK ADVISORY
FIRST AID
MICRO-MANAGEMENT
EXAMINATIONS







Future of work: innovative, disrupting, unpredictable

Jobs lost? Yes, in particular if your work is repetitive, routine, middle-man role

To excel: initiate the change, make life better

JOB DISPLACEMENT

Emerging Jobs

- **Chief Automation Officer**
- **Metaverse Research Scientist**
- **Human-Machine Matchmaker**
- **AI Ethicist**
- **Cybersecurity Threat Attribution Analyst**
- **Digital Reputation Defender**
- **Climate Impact Analyst**
- **Virtual Health Coach**
- **Drone Operator**
- **Quantum Computing Engineer**



How to Equip and Adapt?

To Cope

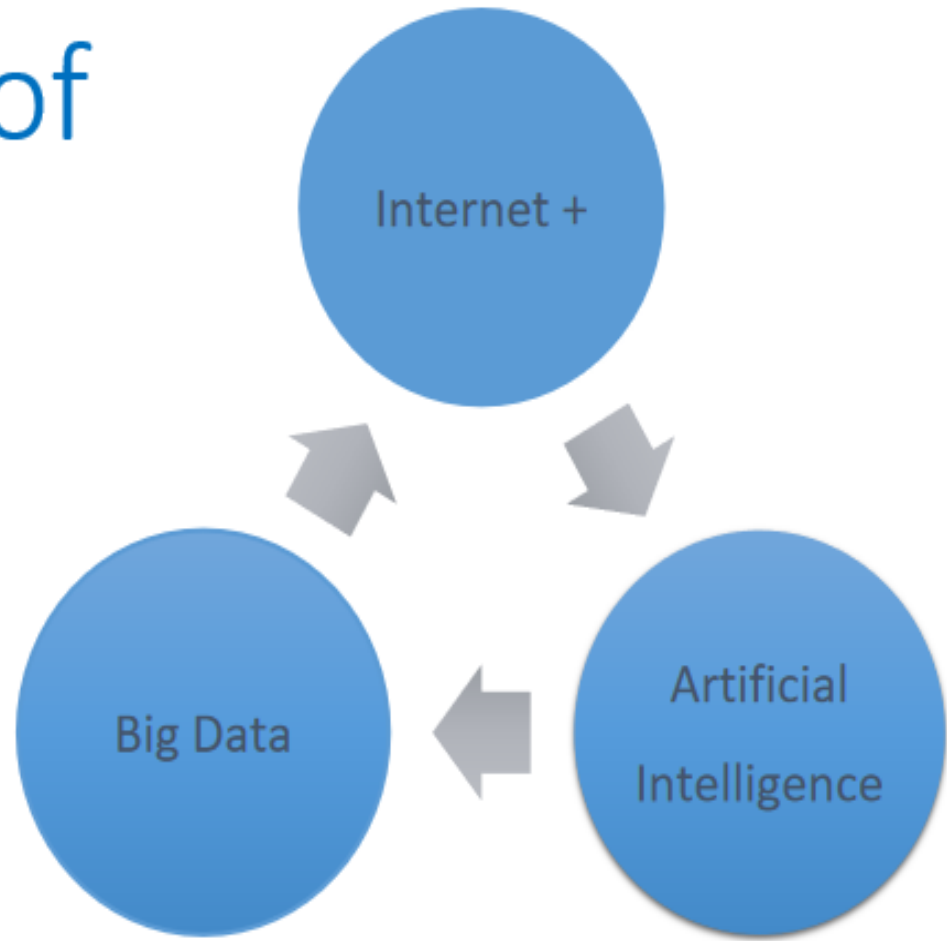


- **embracing technology**
- **cultivating a “can do” mentality**
- **seeking improvement**
- **developing curiosity**
- **thinking macro**
- **commitment to self-learning**
- **developing language abilities**

Embracing Technology

- **Technologies are your tools, need to understand them and be technology savvy**
- **We are not scientists, we are not techologists, we are not developing them**
- **But to employ them in the work place**
- **Stay up-to-date with digital tools, platforms and emerging technologies relevant to your field**

Three Pillars of Technology



Can Do Mentality

- **Fostering a proactive and adaptable mindset**
- **Embracing change and seeking opportunity**



Seeking Improvement

- **Not content with status quo and current state of affairs**
- **Seek opportunities to apply technologies to achieve better results**



THE
STATUS
IS
NOT
QUO

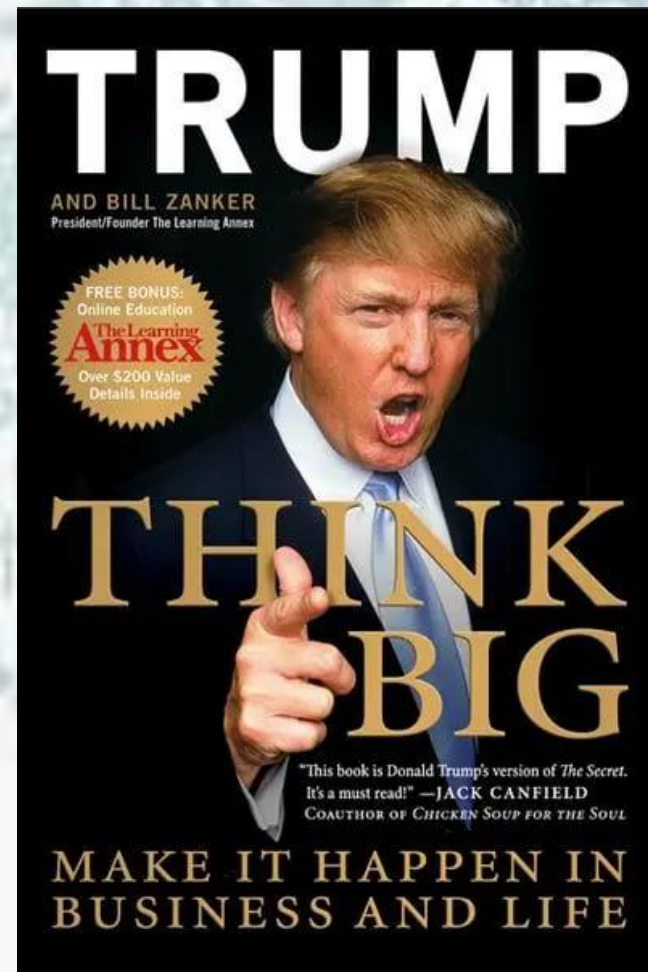
Developing Curiosity

- **How can the knowledge be transferred in this context - better problem solvers**
- **Overcome fears**
- **Understand how the system/process works**
- **Why do I care? What is the human impact?**



Think Macro

- What is the big picture
- Why and NOT how



Commitment to Self-Learning

- **Embracing a culture of continuous learning**
- **Multi-media, multi-topic, multi-level learning**



